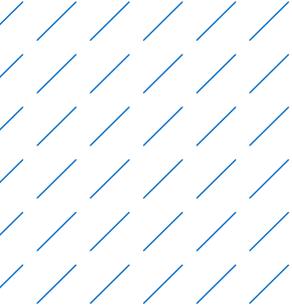
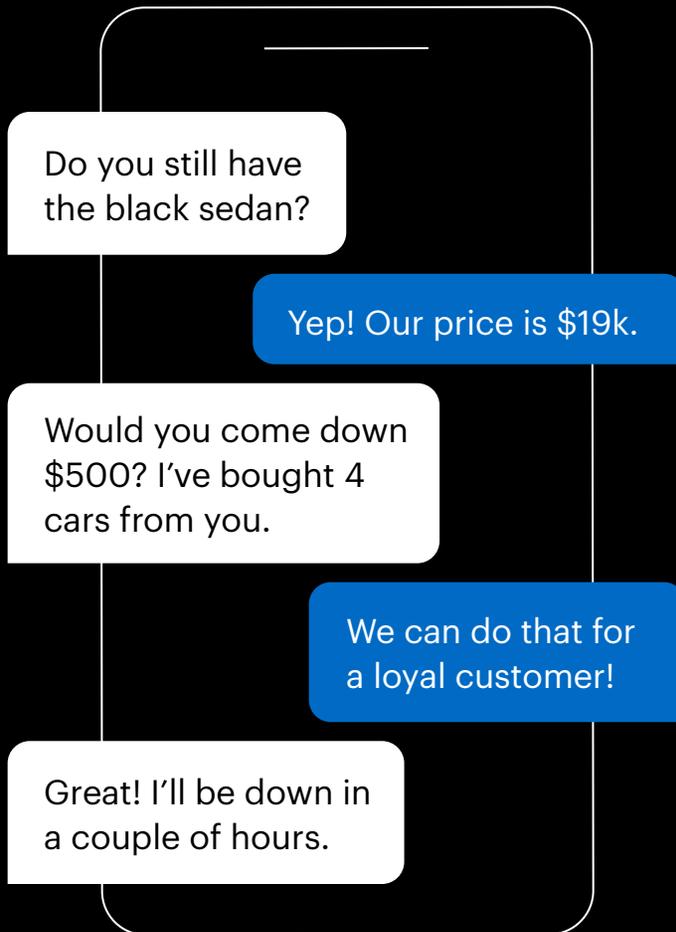


Podium for —Local Business





*Based on an actual Podium conversation.

Everything you do well, done faster through text.

No matter what you specialize in, texting is the fastest and easiest way for your customers to communicate with your business. And Podium is how you manage every conversation in one messaging inbox. Whether you're connecting with a website visitor, communicating with a customer, or collecting a payment—it's faster with Podium.





Dominate your local market.

90%

of consumers say online reviews have an impact on their purchase decisions.

“Using Podium is just as easy as sending a text message. It was a real game-changer. I couldn’t believe it was so reasonably priced, and the return on our investment has been far better than what I could have imagined or expected.”

—**Christen Cawley**
Marketing Director
Shannon Fine Jewelry

Reviews

As you read this, people are searching for a business like yours. The question is, will they find and choose yours? Unless you have a competitive star rating with an impressive number of reviews, the answer will likely be “no.”

Become the top-rated option in your area by automatically sending review invites to customers via text.



Close the deal before the competition even calls them back.



**“Podium streamlines communication
without having to make a phone call and
drop everything you’re doing.”**

—*Haley Sanderson*

Director of Business Development
Cascade Collision



Webchat

Let’s say a potential customer just landed on your website. They like what they see. What happens next? Do they have to fill out a form and wait hours for a response? Do they have to call in and hope they don’t get put on hold? Remove the guesswork by allowing them to text you directly from your website.



Have a question?
Text us here.

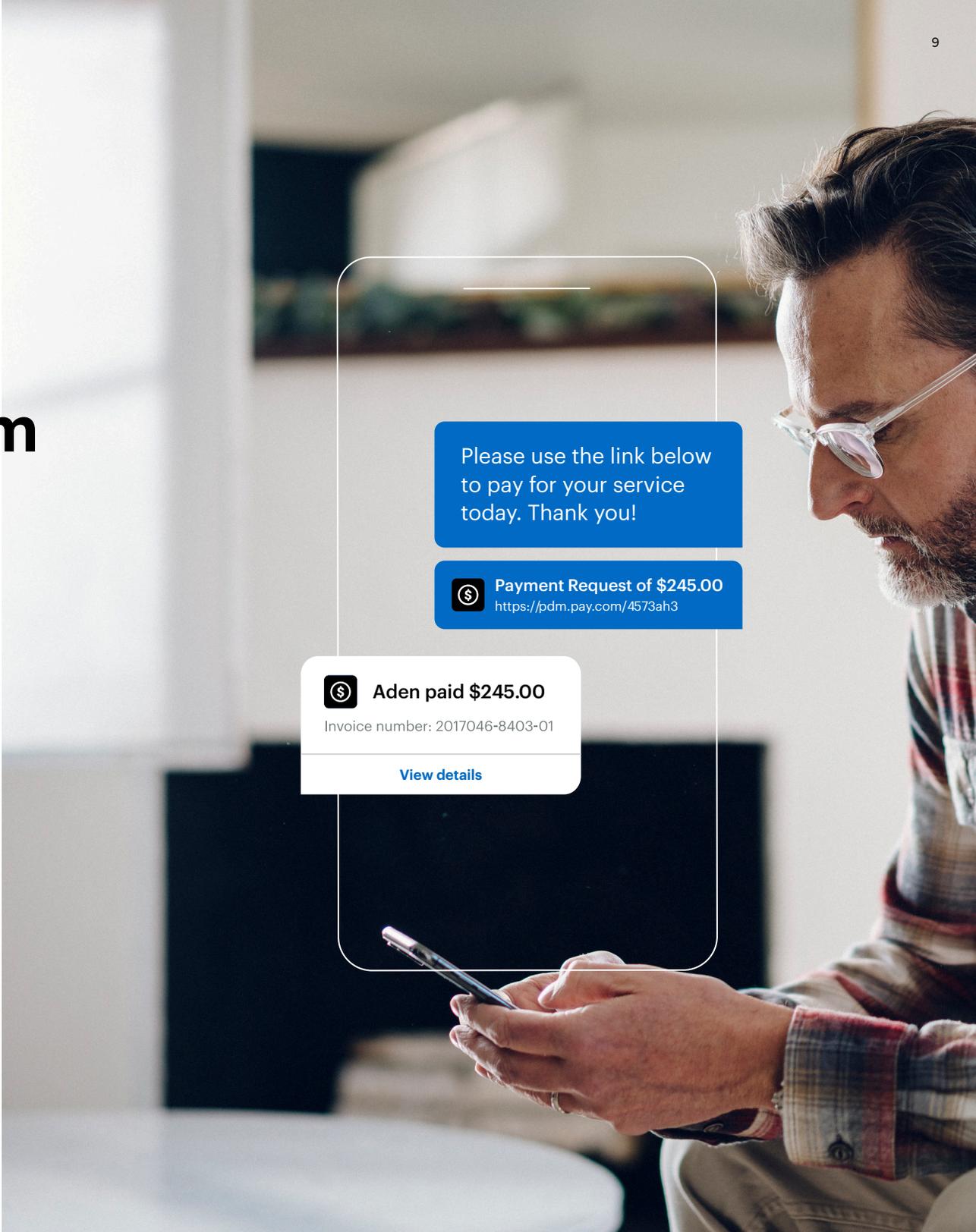




People live on the go. Let them pay that way.

Payments

Get paid faster via text. Here's how it works: you send a link, they click, choose their preferred payment method—whether it's Apple Pay, Google Pay, credit, debit, or bank transfer—and, well, that's it.



Please use the link below to pay for your service today. Thank you!

 **Payment Request of \$245.00**
<https://pdm.pay.com/4573ah3>

 **Aden paid \$245.00**
Invoice number: 2017046-8403-01
[View details](#)

— TALK
 IS CHEAP.
 AWARDS —
 SPEAK FOR
 THEMSELVES.



FAST COMPANY



Most Innovative Companies

Named as one of the World's Most Innovative Companies.



Forbes Cloud 100

Named as one of the top 100 private companies in cloud computing.



Inc. 500 Fastest Growing Private Companies

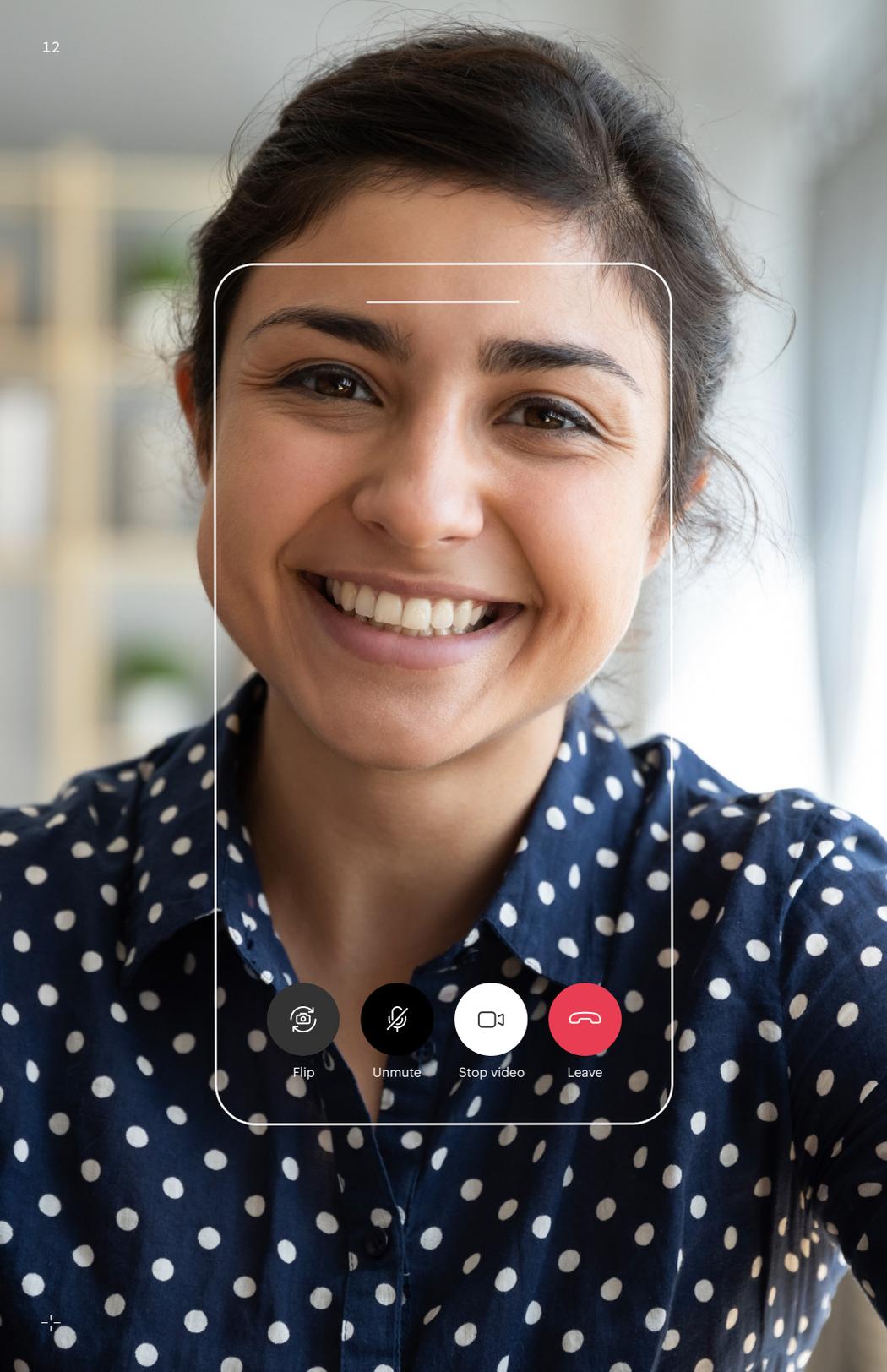
Ranked as the 13th fastest-growing private company in America.

500™

Technology Fast 500
 2019 NORTH AMERICA
 Deloitte.

Deloitte Technology Fast 500

Named as one of the 500 fastest growing companies in North America.



Get face to face with customers— from anywhere.

Videochat

People love texting because it's fast and easy. And they love Videochat for the same reasons. Respond more meaningfully to detailed customer questions and provide a more personalized experience by moving instantaneously from text to video. What once required customers multiple visits to your business can now be done remotely in a single conversation.



Your customers have feedback. Make it easy for them to share it.

Feedback

Continue the same text conversation where you started by sending customers an automated text asking for their feedback. All they have to do is reply with a score from 0-10 and a simple explanation. Then you can respond in the same text thread for more details. It's convenient for them and insightful for you.

9. They were very knowledgeable and helped me find exactly what I was looking for at a great price.

5. I came to get my ring cleaned and now there is a scratch on the band.

6. Customer service was good, but they didn't have what I was looking for.

3. When they delivered the dining room set I had purchased, it was damaged.

8. Texting made the process so easy, and the payment process was seamless.

1. I was charged twice which was a pain to sort out.

Customers

BY OWNER

All

Your Conversations

BY CATEGORY

Scheduling

Billing

Customer Experience

Marketing

Team

UNREAD

Bethany Karev

Office 1

GROUPS

Billing Team

Announcements

Office
You and 25 others

Kevin Barnes
Did you follow up with Sarah about her upcoming root canal?

Alex Carson
Yes! I talked with her yesterday and she said she is scheduled next week.

👍 3

Kevin Barnes
Great. Will you get a copy of her updated insurance card when she gets here?

Susan Jones
Hey, is anyone available for an emergency?

Alex Carson
Yeah, I'm just wrapping up with a patient I will be out shortly.

B I S | ☰ ☰ | ☰ < > 📎

Enter message

📎 Attachments @ Mention Aa Formatting



Stay aligned as a team in one shared inbox.

Teamchat

Collaborate as a team in the same platform where you communicate with customers. As leads come in, assign them to specific employees. Have a question for the team? Create a channel or group message. With every conversation in one place, you'll avoid letting important details slip through the cracks.

Connect with the tools you already use.



Integrations



Trusted by over 60,000 businesses.

To learn more, visit podium.com



